
PADEL MAIDENHEAD MEMBERSHIP TERMS & CONDITIONS

1. General Membership Terms

1.1. These terms and conditions govern all membership categories offered by Padel Maidenhead.

1.2. By purchasing or using a membership, the member agrees to comply with these terms and any other rules set by Padel Maidenhead.

1.3. Memberships are non-transferable and can only be used by the registered member.

1.4. Padel Maidenhead reserves the right to modify these terms and membership benefits at any time, with reasonable notice.

2. Membership Categories & Benefits

2.1. Membership options include:

- Non-Member
- Bronze ('Play Padel')
- Silver ('Play & Save')
- Gold ('Premium Padel')
- Junior (U18)
- Family Membership

2.2. Each membership tier has different benefits, including advance bookings, active bookings per day, discounted court fees, coaching discounts, guest passes, and more.

2.3. Family membership refers to a family of children (U18) and adults up to a maximum of 5 people (children and adults) per family.

2.4 A Family membership allows a set number of courts per month rather than daily active bookings.

2.5 Joint membership refers to cohabiting people who live at the same fixed address.

3. Booking & Court Access

3.1. Advance booking windows vary per membership type, ranging from 7 to 28 days.

3.2. Active bookings per day are limited per membership type (from 1 to 3).

3.3. Non-members can book courts but will be charged per session and can only book 7 days in advance.

3.4. Court availability is subject to scheduling and club discretion.

4. Payment & Fees

4.1. Membership fees are payable monthly or annually as per the listed prices.

4.2. Annual payments are non-refundable except under exceptional circumstances (e.g., medical conditions preventing play).

4.3. Corporate memberships are available upon request (POA).

4.4. All payments must be made through approved payment methods.

5. Cancellation & Refund Policy

5.1. Court cancellations must be made within the allowed window per membership tier (ranging from 24 to 72 hours).

5.2. No-shows or late cancellations may result in booking penalties or loss of court privileges.

5.3. Membership cancellations must be requested in writing with at least 30 days' notice before the next billing cycle.

6. Member Benefits & Discounts

6.1. Discounts and benefits are provided as per the membership type, including:

- Discounted court fees
- Individual coaching discounts
- Deuce Bar & Pro Shop discounts (ranging from 5% to 10%)
- Free coffee & towel hire (available in select memberships)

6.2. Discounts cannot be combined with other offers unless specified.

7. Guest Policy

7.1. Certain memberships allow one guest pass per month (Silver & Gold).

7.2. Guests must adhere to club rules and are subject to the same court fees and cancellation policies.

7.3. Members are responsible for their guests' behavior and any damage caused.

7.4 Guest passes are the equivalent of a free court space on a 60 min court booking e.g., if a £50.00 court booking fee is divided by 4 players (split payment), the guest pass would not have to pay for their part ($\frac{1}{4}$ of £50 = £12.50).

8. Events & Competitions

8.1. Members in eligible categories can participate in exclusive club events and internal tournaments.

8.2. Selection for competitive representation is at the club's discretion.

9. Conduct & Club Rules

9.1. Members must conduct themselves in a respectful and sportsmanlike manner.

9.2. The club reserves the right to suspend or revoke membership for misconduct, including:

- Disruptive behavior
- Failure to adhere to booking policies
- Damage to club property

9.3. Members must wear appropriate sports attire while playing.

10. Liability & Waiver

10.1. Padel Maidenhead is not responsible for any personal injuries, accidents, or loss of belongings on the premises.

10.2. Members participate at their own risk and are encouraged to have personal sports insurance.

11. Amendments & Termination

11.1. Padel Maidenhead reserves the right to update fees, benefits, and terms with prior notice.

11.2. The club may terminate a membership if a member fails to comply with the terms.

12. Contact & Support

For any inquiries, cancellations, or support, please contact Padel Maidenhead at info@padelmaidenhead.com
